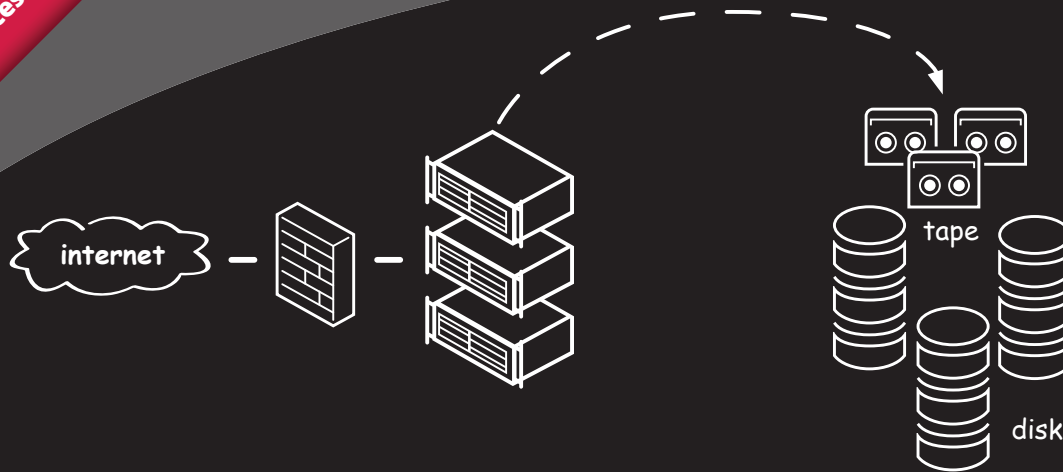


# Managed Backup

Managed Services Delivered

Managed Services



Expedient works closely with customers for their storage sizing and retention needs. Expedient can customize a storage solution to meet your needs using tape backup, data deduplication, disk backup, off-siting, and data retention platforms.

## • Features

- SAS 70 Type II Certification
- Multiple frequency options
- Data de-duplication backup services to accommodate small pipe and over the Internet backup
- Flexible retention options
- Remote capability
- Data encryption
- Scalable capacity to over 2.8 Petabytes
- 24x7x365 service and support

We protect mission critical data safely, securely, and cost-effectively.

## • Benefits

- Compliant with information technology audit requirements
- Daily full, incremental, and differential options can be customized based upon the type of data and the frequency of changes in your environment
- Archive data from 2 weeks to 7+ years
- Data can be located on a server at your location or in our data center, or both
- Secure management of critical back up data with enhanced authentication and encryption
- Pay-as-you-grow expansion capability without total technology change
- Proactive monitoring and testing of backup and recovery processes

## • Advantages

- Meet audit requirements without additional investment
- Management by personnel trained in the operation of backup technologies
- Ensure data continuity & help comply with government regulations for data retention
- Centralized backup and recovery operations for complete control of data across SAN, NAS, and DAS
- Off-site cloning and media storage provides further protection for disaster recovery and business continuity purposes
- Accountability and immediate response by Expedient staff

# About Expedient

Expedient is part of a network of nationwide data centers which offer a wide range of managed services and network connectivity. These proven managed services combined with reliable and redundant SAS 70 Type II Certified and PCI-DSS compliant data centers, interconnected with a private 10Gbps network, enables Expedient to deliver premier colocation, network and managed services to enterprise, commercial, education and government entities.

## Expedient Backup Services

- Centralize your backup and recovery operations without the capital expense and the internal IT resource requirements typically associated with data protection.
- Take advantage of the latest hardware and software technology while relieving your IT department of the day-to-day administration to a partner with dedicated resources specially trained in the operation of this critical operation.
- Accurately forecast your expense for data backup and recovery with standard one-time licensing and monthly service fees.
- Consolidate heterogeneous systems and databases onto a standardized backup and recovery platform that carries with it a full SAS 70 Type II accreditation.
- Receive daily reports of your previous day's backup activity.

## Supported Client Types

### Operating Systems:

- Microsoft Windows 2000 and later
- Linux
- Sun Solaris
- HP-UX
- IBM AIX
- Others evaluated upon request

### Databases/Hot Backups:

- Microsoft SQL Server
- Microsoft Exchange
- Microsoft Sharepoint
- Oracle
- Informix
- SAP R/3 w/Oracle
- Sybase
- IBM DB2 Universal

Choose from fully managed and self-recovery options to ensure compliance with your organization's business continuance plans.

## Available Services

- Virtual Colocation / Cloud
- Managed Virtual Instances
- Managed Backup
- Colocation
- Managed System Services
- Managed Network Services
- Monitoring
- Load Balancing
- Firewall
- Managed Exchange Email

## Data Center Locations:

- Baltimore
- Boston
- Cleveland (x2)
- Columbus
- Indianapolis
- Pittsburgh (x2)

